



**Annual Report**  
**2021/2022**

# President's Report

## Sarah Kitchen



2021/2022 was a year of continued challenges here at CLH Foundation, but it was also a year of outstanding community support. Like every other organization navigating an ongoing pandemic, it was a year of significant change and challenge at CLH Developmental Support Services (CLH DSS) as well. That being said, CLH DSS continued to drive forward the organization's vision and mission to provide the highest quality of service to the people it serves no matter what – and CLH Foundation was glad to become a partner in this commitment. Services at CLH DSS rapidly evolved to meet the needs of supported individuals, and you were with us in many generous ways, every step of the way.

In this report, you'll read about that work and the impact of your support. We were truly grateful to have had the support of GBay Gals Give, The Weber Foundation, Huronia Community Foundation, legacy gifts, monthly donations, and of course our second virtual gala. While gathering restrictions continued to keep us virtual, we did not let that dampen our spirits – and neither did you. A *Red Carpet Evening* featuring Jim Cuddy raised more than \$80,000 to support our *Commitment to Care* initiative, and we could not have done it without each one of you.

What we've managed to accomplish together over the past year is truly incredible. Despite the unique circumstances, we have strengthened important partnerships, funded critical medical and personal expenses for

those in CLH Supported Living Homes, assisted members living in supported independent living with essential household and grocery items, and planned a path forward that allows CLH Foundation to have impact on programs and the people served by CLH now, and well into the future.

Last year, you went further in your support of CLH Foundation than ever before; and together, this year we're going even further. There's more to do as we work to ensure access to every opportunity for quality of life, quality of care, and quality of experience for those in CLH programming.

As I look back, I am continually inspired by the generosity of our donors, the creativity and dedication of the CLH staff, and the resilience of the individuals supported by CLH Developmental Support Services. As we look ahead, we are excited for the year to come, as we strive to maintain the momentum of this past year. Thank you to our community members, donors, volunteers, sponsors, and partners – because of you, the mission to support, include and empower is furthered a little every day.

A handwritten signature in black ink, appearing to read 'S. Kitchen'.

Sarah Kitchen  
President  
CLH Foundation Board of Directors

# Director's Report

## Sue-Ellen Boyes



Plans we put in place early in 2021 continue to serve CLH Foundation well. The diversification and expansion of our fundraising programs, while reducing our reliance on event-based fundraising, has meant that we continue to reach our ambitious goals for supporting CLH Developmental Support Services and the individuals they serve. Initiatives such as *Bridging the Gap*, *Foundations for Success*, *Commitment to Care* and the *King St Project* have brought even greater focus to our priorities.

But plans are only plans, and what has made it possible for CLH Foundation to succeed in its goals has been the continued grace and generosity of our community of supporters. You have truly demonstrated a shared belief in the importance of dignity, care, health and well-being of the adults, Seniors, youth and children who are supported by CLH DSS.



We are grateful for the positive energy and constant support of our donors, sponsors, volunteers and community partners, all the more remarkable given the sustained impact of the pandemic on so many. The enthusiastic participation of CLH-supported individuals, direct support professionals, the leadership team and staff of CLH DSS in CLH Foundation community initiatives also means a great deal. And not least, I'd like to highlight the remarkable leadership, teamwork and hands-on participation of the members of the CLH Foundation Board of Directors: Dorothy Blanks, Wendy McKinnon, Dave Sibley, Kevin Cascagnette, Lois Irvine and Board President Sarah Kitchen. Thank you.

Together we are not only looking forward, we are moving forward.

A handwritten signature in black ink that reads "Sue-Ellen Boyes".

Sue-Ellen Boyes  
Director, Revenue Development  
CLH Foundation

# A Message from Dean Johnson

## CEO, CLH DSS



2021-2022 mirrored the previous year in many ways. Once again, the COVID-19 pandemic and the health and safety of supported individuals and staff remained our primary focus at CLH Developmental Support Services. Despite months and months of pandemic response, CLH staff continued to deliver the highest quality care through everchanging guidelines and times of uncertainty. With no apparent end in sight, we were able to continue to provide meaningful supports and services – all while keeping people safe.

CLH Foundation was a key partner to CLH Developmental Support Services throughout this time. Priority areas of support were identified by CLH, and CLH Foundation stepped up to help in ways that are not addressed by traditional funding. Simply put: CLH Foundation's underwriting of projects like *Commitment to Care* and *Bridging the Gap* had real impact on real people – and the CLH community is grateful for the ongoing support.

The never-ending generosity from the North Simcoe community continued to be nothing short of inspirational, and certainly provided an important boost to programming. Thank you to the entire CLH Foundation community for your unwavering support in all forms – acts of kindness, words of encouragement, and critical donations. You have made a vital difference in the lives of many.

A handwritten signature in black ink, appearing to be 'D. Johnson'.

Dean Johnson  
Chief Executive Officer  
CLH Developmental Support Services





# King Street Project

A significant financial commitment from CLH Foundation will transform the downtown Midland location of CLH Development Support Services (CLH DSS) from administrative offices into a purpose-built program hub to support individuals who are served by three vital CLH DSS programs: Supported Independent Living (SIL), Supported Employment Program (SEP) and Transitional Aged Youth (TAY). The \$154,000 contribution by CLH Foundation to CLH Developmental Support Services for this project will fully cover the costs of the planned renovations. CLHF Board President Sarah Kitchen: "We see this project as vital program support and fully in line with CLH Foundation's focused attention on providing opportunities for connection, growth and engagement for CLH-supported individuals."

Plans for the 283 King Street building include a home-style kitchen similar to what would be in an apartment setting, for teaching essential cooking skills, with an adjoining lunch room. A fully equipped laundry room will provide low-cost alternatives for pay-for-use services. Also on the main floor will be a fully accessible washroom, designated space for one-to-one support and small-group training. Upstairs will be a social and learning space, with a training room as well as an open space for programming and social gatherings. Renovations will begin in fall 2022 with completion planned for spring 2023.

CEO Dean Johnson: "I would like to thank each member of the Foundation Board for their partnership and unequivocal recognition of the value of these programs and the support they provide to members of our CLH DSS community, who are proud of their independence and eager to maintain it by learning new skills and strengthening their social networks."

This commitment by CLH Foundation was made possible because of a significant bequest made many years ago by Midland philanthropist and businessman Robbert Hartog – a bequest that also made the initial purchase of the King Street building for CLH possible – and the continued support and wonderful generosity of CLH Foundation donors.



CLH Foundation provides \$154,000 to CLH Developmental Support Services for the creation of a downtown CLH DSS program hub. From left: CLHF Board President Sarah Kitchen, SEP member Bryan Puddicombe, CLHF Director of Revenue Development Sue-Ellen Boyes, SEP Direct Support Professional Trisha Walker, CLH DSS Board President Doug Thorhauge, and CLH DSS CEO Dean Johnson

# The Great Pantry Re-Stock

Our North Simcoe community responds with generosity and practical support for their fellow community members.

As the cost of living continues to rise, living independently on a fixed income has become ever more challenging for the 34 individuals in our Supported Independent Living (SIL) program. In fall 2021, as a *Bridging the Gap* project, we undertook a SIL Pantry Re-Stock of basic staples and higher-priced household goods, including personal care items. The initiative received a terrific boost with a \$2500 grant to CLH Foundation from the Township of Tiny's Mayor's 2021 Golf Tournament.

Sarah Kitchen led the Re-Stock, and we quickly learned that this is a town that 'gets' what it means to give a hand up to neighbours in need. Our wish list included shampoo, soap, toothpaste, deodorant, cleaning supplies, laundry soap, dish soap and toilet paper. In batches of 34, one donor after another dropped off their whole-hearted and practical contributions to the Re-Stock. Georgian Shores Dental donated toothbrushes, the staff of James Keating Elementary School made sure we had toothpaste and soap, Fer-Mar Farms donated 340 pounds of potatoes and Maurice's - Your Independent Grocer assisted with paper products. Silver Bridge Labs and St. Paul's Presbyterian Church stepped in with financial support. A further initiative dubbed "Socktober" and headquartered at One Stop Beauty Shop resulted in dozens of donations of new socks to help SIL members keep warm this winter from the toes up! The Re-Stock baskets were filled and delivered early in November, and were received with amazement and delight.



**"Like many people on a fixed income, it is well documented that people with disabilities who rely on government pensions struggle to make ends meet. Bridging the Gap is an important initiative, and while it is not a long term solution to this problem, it is a critical measure to make sure that our SIL members have what they need while we work toward that goal."**

– SARAH KITCHEN

# Commitment to Care Campaign

CLH Foundation's fundraising efforts will help ensure that individuals who live in CLH Supported Living Homes will continue to fully access the unfunded medical supplies and essential items they need to thrive and to remain healthy and well. Covering these unfunded expenses has always been the practice of CLH Developmental Support Services, a tradition and level of care that is unique. The financial challenges of the past year have drawn attention to the need for CLH DSS to find other ways to continue to cover these costs without placing any financial burden on the individuals themselves. CLH Foundation's *Commitment to Care* campaign will help meet that need.

You might be surprised – as we were! – to learn that many basic medical needs are not covered or even considered through traditional government models of support, even though most supported individuals live on a very fixed income. This means that over-the-counter medication and preparations, vitamins, meal replacements, hygiene products and other supplies are simply not covered. Significant costs such as these would be difficult for anyone, and without the help of CLH, it is uncertain how the 90 adults in our Supported Living Homes, many of whom have complex medical needs, would be able pay those costs.

For example, one CLH-supported individual requires specialized feeding-tube food that costs more than \$700 monthly. He has no ability to pay for this, so CLH covers these costs month after month, year

after year – and with this support this gentleman has thrived. Another individual was suffering seizures when he came to CLH, with very limited ability to express himself. CLH pays for his unfunded (but crucial) medication, and it has had the most wonderful impact: his seizures have decreased, and he is able to speak very well. Without the assistance of CLH, the cost of the prescription – at \$800 monthly – would be an insurmountable barrier to this transformative treatment.

Your generous support of Commitment to Care and CLH Foundation will ensure that success stories like these can continue to be a reality – and that those who need our help can continue to count on us. To learn more, make a donation, or become a monthly donor, visit [www.clhfoundation.ca](http://www.clhfoundation.ca)



# Aging In Place Outcomes

An *Aging in Place* initiative, begun in 2019 with support from CLH Foundation, has led to the completion of a dozen "age-friendly" renovation projects in CLH Supported Living Homes.

CLH DSS supports 90 adults in its Supported Living Homes. Currently, 50% are over the age of 50, with our most senior individual having reached the milestone age of 89. *Aging in Place* is a commitment to addressing the changing accessibility needs of those who wish to remain in their home as they age. By providing supported Seniors with the environmental changes they require, they will be able to live with independence and dignity in the home and community where they have established themselves, built relationships and made memories.

The *Aging in Place* campaign was kick-started with \$50,000 raised at CLHF's 2019 *A Red Carpet Evening*. Additionally CLH Foundation successfully applied for Simcoe County "Age Friendly Housing" grants in 2019 and 2020, securing \$130,000 in additional funding for specialized accessibility equipment as well as construction and renovation projects. Although temporarily delayed by lockdowns, the improvements have made very welcome changes for CLH-supported Seniors at home.

The downstairs bathroom at Lower Ottawa was small, with a standard tub/shower that was difficult to step in and out of. It was also challenging for staff to be able to assist and provide support when required. Now with a walk-in shower, the space is transformed, and is much easier to access.



## Projects Completed

- One Front Door Ramp
- Two Accessible Decks
- Two Sit-To-Stand Lifts
- Three Accessible Washrooms
- Three XY Ceiling Lifts
- Three Sets of Household Flooring

Before the construction of an accessible deck, the residents of Sulky Drive weren't able to use their backyard. With CLHF's support, CLH DSS was able to build an accessible outdoor deck large enough for everyone to gather and enjoy being outside. With the addition of new outdoor furniture (CLHF Backyard Project 2020) the residents fully enjoy dining outdoors, evening 'cookouts', and the beauty of summer days.

Agnes Gray residents revel in their renovated bathroom, which created space for a roll-in shower for individuals who use wheelchairs. We asked Damian what difference it has made to him: ***"I like that I can be independent now. What I like the most is how easy it is to use, it's so wide and spacious, and the fixtures are easy to turn on and adjust."***

# 2022 CLH Foundation Award of Excellence presented to Wendy McKinnon

Wendy McKinnon has been a dedicated volunteer and board member at CLH Foundation for several years, as well as a strong advocate for the people that CLH supports.

Wendy has led the Foundation for Success committee, which has oversight of individualized funding requests for assistance that cannot be addressed by traditional funding. Wendy's leadership has streamlined the review and approval process to expedite help when it is needed most, and kept supported individuals centred in the work of this committee.

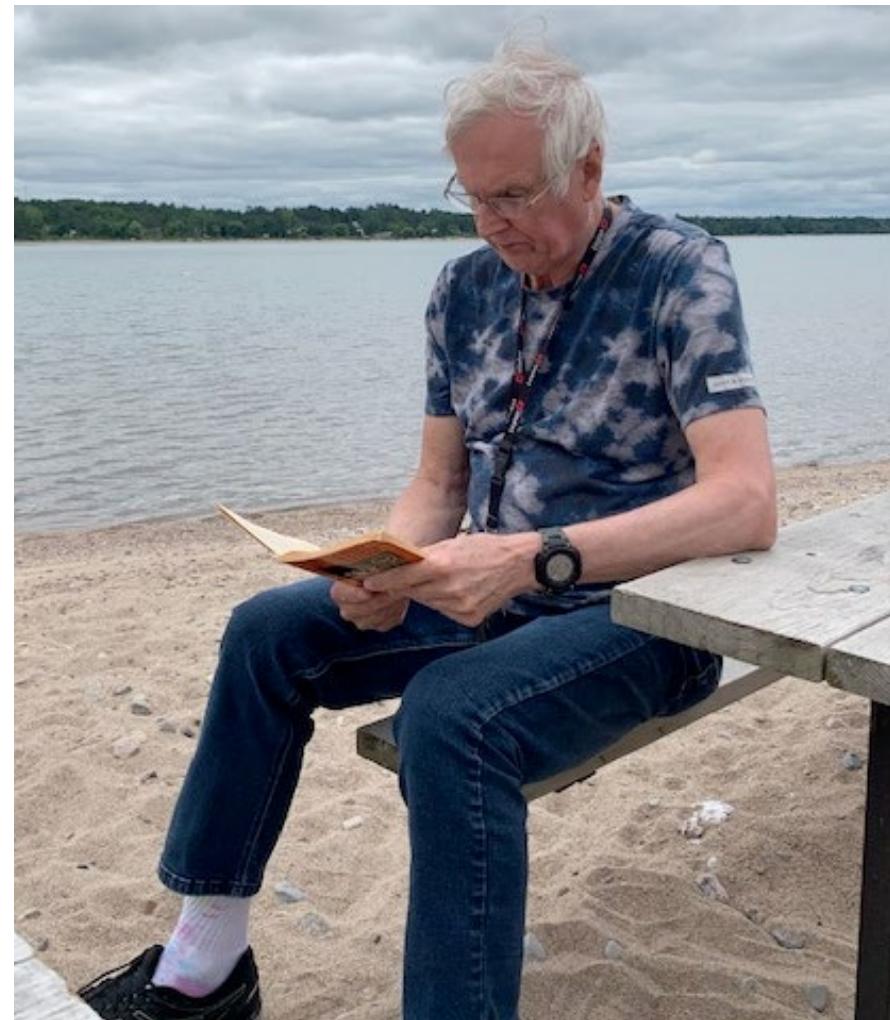
Wendy has also been integral in other CLH Foundation initiatives like Bridging the Gap, Commitment to Care, A Red Carpet Evening, Fore CLH, and much more.

The CLH Foundation Board of Directors was pleased to present the 2022 Award of Excellence to Wendy McKinnon in honour of her dedication to the pursuit of support, inclusion and empowerment for all.



CLH Foundation presents the 2022 CLH Foundation Award of Excellence to Wendy McKinnon at her home in Penetanguishene. From left: CLHF Director of Revenue Development Sue-Ellen Boyes, CLHF Board Director Dorthy Blanks, Wendy McKinnon, CLHF Board President Sarah Kitchen, and CLHF Board Director Kevin Cascagnette.







# Financial Highlights

A snapshot of the ongoing support and keen interest of community members, through donations, bequests, gifts of goods and good will, partnerships, and that “how can we help” community spirit that is so remarkable:

- » The springtime selection of CLH Foundation and its *Commitment to Care* initiative as the recipient organization resulted in more than \$38,000 in donations from **Gbay Gals Give**, a dynamic crowd-funding initiative that involves 200+ members of the local community.
- » North Simcoe Community **Service Clubs** and their members continue to positively impact CLH-supported individuals. These include: the Tay Township Seniors Committee, The Women’s Art Collective (Tiny), The Ys Men of Midland, The Civitan Club, St Pauls’ Presbyterian Church, Wyevale United Church Women, and the Rotary Club of Midland.
- » The continuing generosity of The Weber Foundation and Huronia Community Foundation, which underpins key programs.
- » The 100% participation rate in financial support of CLH Foundation by members of the Board of CLH Foundation and the Board of CLH Developmental Support Services.
- » For the second year, the summertime digital campaign to **Chip-In Fore CLH Foundation**, which replaced our traditional in-person golf tournament, raised significant support from individual donors as well as local business leaders, this time for *A Commitment to Care*.
- » The fall direct mail campaign, entitled **Dignity Matters**, re-connected with past donors and first-time donors, providing strong momentum leading into Giving Tuesday and year-end giving.
- » A welcome return to representing CLH Foundation at community events, beginning with an invitation to sell CLHF Butter Tarts at the inaugural **Fall for Maple** weekend at Windlee Maple Syrup Farms.
- » The 2nd annual virtual gala *A Red Carpet Evening: Looking Forward* featuring musician Jim Cuddy, which raised \$80,000 (net) for CLH Foundation, with 450 registered online guests, 110 online donations, 44 donated Silent Auction prizes, and 27 Sponsors from the local business community.

# 2022

## Revenues

Fundraising (Schedules)	\$104,925
Rental Income	\$36,000
Donations	\$144,302
Grants	\$79,910
Amortization of deferred capital contributions	\$8,382
TAY & Teen Camp contributions	\$10,985
Investment income	\$13,098
Fundraising (Schedules)	\$34,154

**\$363,448**

## Expenses

Administrative Services	–
Professional Fees	\$10,623
Amortization of buildings	\$18,899
Advertising and promotion	\$13,665
Rent & utilities	\$6,272
Office	\$7,386
Training	\$1,403
Interest and bank charges	\$1,801
Insurance	\$500
Repairs and maintenance	–
Contract service	\$2,076

**\$62,625**

Deficiency of revenues over expenditures from operations \$300,823

Unrealized gain (loss) on investments –

Contributions to CLH Developmental Support Services (\$280,072)

**Excess (deficiency) of revenues over expenses \$20,751**

# 2021

## Revenues

Fundraising* (Schedule 4)	\$110,056
Rental Income	\$36,000
Donations	\$30,892
Grants**	\$12,007
Amortization of deferred capital contributions	\$8,382
TAY & Teen Camp contributions	\$5,798
Investment income	\$698
Fundraising	\$67,843

**\$176,610**

## Expenses

Administrative Services	\$145,909
Professional Fees	\$23,958
Amortization of buildings	\$18,899
Advertising and promotion	\$9,983
Rent & utilities	\$6,275
Office	\$5,212
Training	\$1,339
Interest and bank charges	\$829
Insurance	\$500
Repairs and maintenance	–
Contract service	–

**\$212,904**

Deficiency of revenues over expenditures from operations (\$36,924)

Unrealized gain (loss) on investments \$94,080

Contributions to CLH Developmental Support Services (\$45,791)

**Excess (deficiency) of revenues over expenses \$11,995**

\*An additional \$48,654 raised for programming is being held in deferred revenue until the supported programs can resume

\*\*The continuation of our Aging In Place campaign was boosted with a \$79,949 County of Simcoe Age-Friendly Housing Grant for nine projects. While the projects were paused due to Covid-19, these funds were deferred and will be shown on the 2021/2022 statements.



[CLHFOUNDATION.CA](http://CLHFOUNDATION.CA)

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